

# Data Location Statement

ADDvision is committed to ensuring the secure and compliant hosting of customer data within the European Union (EU). As part of our managed Azure services, customer data is hosted exclusively on Microsoft Azure in geo-redundant locations within the EU, specifically in **Dublin, Ireland (North Europe)** and **Amsterdam, Netherlands (West Europe)**. This setup guarantees high availability, scalability, and compliance with data protection regulations.

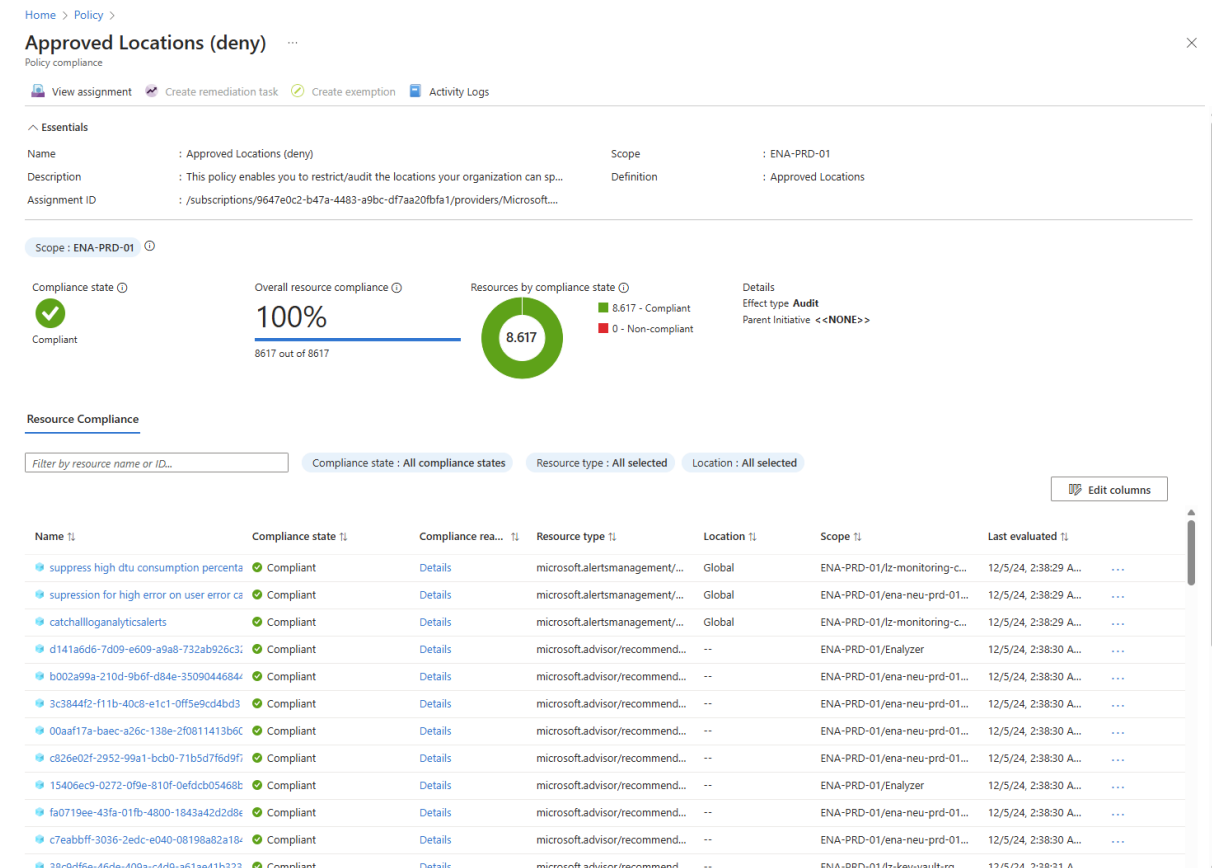
## Hosting Policies

To ensure compliance with data sovereignty and protection requirements, ADDvision has implemented strict Azure Policies. These policies prevent the deployment of resources outside the approved regions and allow for continuous auditing to verify compliance. Our approved locations are:

- **North Europe (Dublin, Ireland)**
- **West Europe (Amsterdam, Netherlands)**

The use of these two regions ensures redundancy and the ability to replicate critical data securely from the primary region to a secondary region, providing disaster recovery capabilities.

Screenshot from customers setup.



## Monitoring and Support

ADDvision provides 24/7 monitoring and support for your Azure environment, leveraging industry best practices and secure operational processes. Our team operates under strict confidentiality agreements and does not access or process customer data without prior consent. Any operational activities are focused on the health and compliance of the Azure environment.

## Compliance and Assurance

For verification of data hosting locations and compliance, ADDvision provides regular reporting and audit trails. For additional information on Microsoft Azure's security and compliance standards, please refer to their latest audit report, "**Microsoft Azure & Azure Government SOC 2 Type II.**"

We are dedicated to providing a secure, compliant, and efficient Azure environment to meet your business needs.

Yours sincerely,

**ADDvision**

Martin Hannemann

Head of Public Cloud